

## Applying for a Blue Card/Renewing a Blue Card

To apply for a blue or exemption card, follow these 3 steps.

1. Have a [customer reference number](#) (CRN) from the Queensland Department of Transport and Main Roads (TMR)
2. [Register for an online account](#). This is how we verify your identity and obtain the photo for your card.

### Apply online

You will need to register for a Blue Card Services online account **before** you can apply for your blue or exemption card. You only need to register once.

Once you have registered for your online account, you **must** log in to the online applicant portal to apply for or renew your card.

For a smooth application process, we suggest reading [Before you apply](#) and other instructions, below.

**[Register for an online account](#)**

**[Apply for a blue card using the online applicant portal](#)**

Note: The online application works best on a desktop or tablet device.

### Before you apply

Before you apply to renew your blue or exemption card using the online applicant portal or downloading the paper form, you should:

- Check your [eligibility](#)
- [Know your CRN](#) from TMR or how to get one
- Know your [payment options](#)

It is helpful to have your existing blue card with you when you apply, so that you can tell us your existing card number and expiry date.